

Data Privacy:

The company makes every effort to provide all our customers and visitors to this website with an outstanding service. This also includes protecting your data. We are aware that you would like to know how the data provided by you is collected and used. In this data privacy policy we would like to make you aware of the data privacy provisions that apply to this website.

This data privacy policy contains general and technical details about action we take to protect your personal data. All our efforts are aimed at meeting your needs and expectations. This also includes protecting your data.

Visiting our website

When you visit this website and access pages from our servers, no personal information is collected from your computer. This means, as long as you do not knowingly and voluntarily provide us with personal data, we do not know your name, email address or any other personal data. When you access a page on our website our servers record the information listed in the http request header including the IP number, time of enquiry, enquiry URL and any other data that the http header contains. We collect the information contained in the http request header to ensure that our website is working correctly and to enable you to use all the functions on this website. This information also shows us how visitors use our website and how we can gear our website, its content and functions to your needs.

Data we do collect

If we need personal data from you in order to provide you with our services, we will ask you for this data. For example, if you would like to make a reservation for our hotel we will ask you for information like your name, address, telephone number, email address, credit card number and any preferences for certain rooms in order to be able to process your reservation. We will use your email address to send you confirmation and, if required, we will use other information to contact you if this should be necessary to process your reservation. We will also use your email address to inform you about special offers, as described in the section on emails in this data privacy policy. You can let us know at any time if you would no longer like to receive any emails. We need the same information if you want to purchase or redeem a gift voucher.

Reservations

The personal information that you send us for a reservation is provided to process your reservation enquiry. Unless you inform us otherwise, we use your information for direct marketing once your reservation has been completed or after your stay. As part of this promotion, we also present products or services from select, respected companies who we have strategic marketing partnerships with to you, as we believe their products or services may be of interest to you.

Data transfer and storage back-up

We treat the information provided by you confidentially. As a result, you are subject to our company's own security processes and regulations on the protection and use of confidential information. When you enter your credit card details these are sent via an SSL connection (Secured Sockets Layer) if you are using an SSL-enabled browser. This guarantees that your data is only sent in an encrypted form on the internet. This security mode is activated before any such data is sent from your computer. Once the company has received the data, it is saved on a secure server which is protected by firewalls that prevent unauthorised external access.

Use of other technical equipment to save personal data

Cookies are placed in the online booking system which is not operated directly on our website.

Cookies are small text files stored on your PC that, among other things, with online data entries in databases, guarantee that the entries being made are being done by one and the same user. In the process none of the user's personal data is stored, just their internet protocol address. Personal data is never generated or forwarded by these cookies and no connection is made to personal data. You

can adjust your browser's settings so that cookies are blocked but this may lead to you no longer being able to carry out some functions on the website.

Emails or post about special offers, promotions and cancelling these

We only want to send you the kind of emails and post that you would like to receive and which are useful to you. When you register for the Corporate Booking System or make a reservation and give us your email address, we will occasionally contact you by email or post to inform you about offers that may be of interest to you. This information refers to offers from the company and other respected companies with whom we have partnerships. You can inform us at any time if you do not want to receive any emails or post about offers.

Events and meetings

If you would like to send an online enquiry or request information to plan events or meetings it is necessary to provide specific personal data. All the personal data that you provide us with, like name, postal address, email address and telephone number, are sent to us as an encrypted email via the internet. We treat the information provided by you confidentially.

Other websites

The company is only responsible for this website's data privacy and content. We do not accept any responsibility for the data privacy provisions or use of cookies on websites from which you accessed this website or from external websites accessible from this website.

Information on Online Dispute Resolution / ODR-Platform of the EU Commission

The European Commission will provide an internet platform for online dispute settlement (so called „ODR-Platform“). This Platform shall apply to the out-of-court resolution of disputes concerning contractual obligations stemming from online sales or service contracts between a consumer resident in the Union and a trader established in the Union. The ODR platform will be accessible at the following link: <http://ec.europa.eu/consumers/odr>.